

24/7 GP HELPLINE



GIVE YOUR EMPLOYEES PEACE OF MIND ABOUT THEIR HEALTH WITH ACCESS TO A 24/7 GP HELPLINE

OVERVIEW

We all know that contacting your GP for medical advice, reassurance or guidance, especially outside of surgery hours or during the working day, can be difficult. Even after you've called the surgery, you may face a long delay to get an appointment, or have to accept one at an inconvenient time.

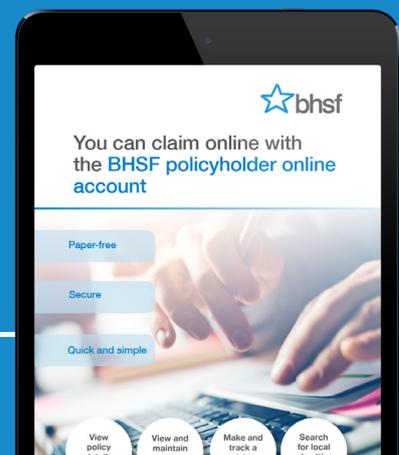
For quick and convenient advice and reassurance, your employees can access a 24/7, 365 days a year GP consultation service. The doctor can provide advice, diagnosis, reassurance, and a course of action, as necessary.

KEY FEATURES

- **Telephone helpline** - 24/7, 365 days a year access to a qualified GP, offering diagnosis, advice and reassurance on a range of medical matters.
- **Your Online Doctor** - a face-to-face webcam consultation service, allowing the doctor to see more precisely where pain or injuries lie in order to assist with diagnosis and advice.
- **Private prescription service** - doctors can authorise a private electronic prescription. An online pharmacy then contacts employees to take payment and arrange delivery of the medication.
- **Medical information service** - access to an online database with a wealth of information on health, wellbeing and medical issues.

HOW IT WORKS

- 1 Employees can access the telephone number via advantage. Their call will be answered by a trained operator who will verify the caller and book an appointment with a doctor on the rota.
- 2 The doctor will call the patient back within 15 minutes of the appointed time - service standards are monitored and achieved.
- 3 Telephone consultations last circa 10 minutes but can be as long as necessary. All calls are recorded providing accurate auditing.



For more information please visit: peoplevalue.co.uk
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